

# Yuki Hasegawa

Originally from Japan, Yuki Hasegawa moved to Canada to discover new opportunities. She spent several years living in Banff before coming to Calgary. In Banff, Yuki volunteered in many roles and worked in Customer Service. She has a degree in English Literature and her ultimate career aspiration is to own her own dog training business. Yuki keeps busy with her current job, volunteering and taking entrepreneurial courses.

Yuki heard about CIWA through another community organization. She received various services and was enrolled in multiple workshops and classes. She was encouraged to volunteer for CIWA. Currently she volunteers with the Volunteer Program as an office assistant. She helps with file updates, phone calls, data entry, emails, and helping potential volunteers with paperwork. She has also volunteered for special events.

She enjoys volunteering for CIWA because it is a great opportunity for her to be able to give back. She appreciates that she is able to help CIWA staff and clients to the best of her abilities. She also enjoys meeting other people and connecting with other immigrant women. CIWA has provided her with a place to be able to explore, gain confidence with her spoken English and be active in society.

Yuki was chosen as volunteer of the month because she is very dependable and is a proficient problem solver. She always completes everything assigned to her and will often go above and beyond what was asked of her. She is incredibly personable and is a team player. Staff members feel greatly supported by her due to the level of professionalism she brings to her role. She has a gentle personality and expresses her opinions in a positive way. The Volunteer Program has been enhanced because of some of the changes that were implemented due to her input.

Congratulations Yuki for being Volunteer of the Month for December!

## VOLUNTEER OF THE MONTH



CIWA  
Calgary Immigrant Women's Association