

# Nusrat Sharmin

Nusrat Sharmin is from Bangladesh and she has been in Canada 8 years. She has her Master's Degree in Sociology from the University of Dhaka in Bangladesh. In Bangladesh she worked as a Teacher in an elementary school and then she was a school administrator. In Canada she was working for 6 years in Customer Service and now she volunteers nearly full time. In her spare time she enjoys travelling, reading novels, meeting people from different cultures and helping people in need.

Nusrat currently volunteers with the Youth Mentorship Program doing administrative tasks and data management. She is also an office support worker with the volunteer program aiding with administration, data management and volunteer orientations. She helped out with the Civic Engagement Youth Mentorship Summer Camp this year, is a volunteer for Grandma's Kitchen and occasionally assists with interpretation. Last year she was an Event Planner for International Women's Day. Outside of CIWA she volunteers in a preschool and as a teaching assistant at Immigrant Services Calgary.

Nusrat loves volunteering as it is an opportunity to gain experience in different areas. She has also had lots of chances to meet new and interesting people. It has helped her to improve her English and she enjoys giving back to the community.

Nusrat is very detail oriented and organized. She has strong leadership qualities and she is approachable. Her warm and caring demeanor allows clients to feel safe and secure with her. As she has been at CIWA for a while, she is also very knowledgeable about the different programs and services available and therefore is able to better address the needs of the clients and perform diverse duties. She is a fast learner, kind, dedicated and is always able to help with last minute duties.

CIWA is very grateful for Nusrat's commitment and dedication and we are proud to announce her as the Volunteer of the Month for August.

## VOLUNTEER OF THE MONTH



**CIWA**  
Calgary Immigrant Women's Association