

Itzel Sanchez Estrada

VOLUNTEER OF THE MONTH

Itzel Sanchez Estrada moved to Canada from Mexico City three years ago. She received a degree in Marketing and pursued a career in Management, where developed a passion for training employees. Her hobbies include: listening to music, watching movies, learning new cultures and teaching.

After completing English classes, Itzel wanted to expand her horizons. She discovered CIWA through an internet search and knew she had to become connected. She enrolled in various workshops and became a volunteer. Itzel is a huge asset to the organization through her various volunteer roles. She is an assistant in the Volunteer Program where she updates volunteer files, does data entry, completes volunteer surveys, does follow-up phone calls, helps to find volunteers for special events, meets with volunteers for intakes etc. She is also a receptionist and helps with many special events such as the United Way Fundraiser and the Multi-Cultural Sports Festival.

Itzel says that volunteering at CIWA helped her to feel alive again. She says that keeping busy here helps her feel that she has a purpose, allows her to continue to grow, all while improving her English. She is very thankful for all the opportunities she has been provided with through CIWA. Her confidence has grown substantially and she is grateful for the opportunity to thrive because of her volunteer work.

She is being recognized because she is a dynamic and incredibly supportive of both clients and staff. She is always willing to go over and above anything asked of her and tends to the finest of details. She keeps her word and is very committed to CIWA. She has a strong initiative to help people and is able to be effective in her role with little guidance. She is excellent at knowing how to help and direct both clients and volunteers. Itzel's passion to learn about people and new cultures shines through in everything she does.

Congratulations Itzel Sanchez Estrada for being Volunteer of the Month for December!

