

# Azucena Martínez Lorenzo

## VOLUNTEER OF THE MONTH

Azucena Martínez Lorenzo, originally from Madrid, Spain, has been in Canada for 2 years. She has a Bachelor's of Science in Biology from the Complutense University of Madrid. She originally came to Canada on a Student Exchange Scholarship and completed her research at the University of Calgary. In her free time she enjoys listening to music, painting, travelling and enjoying nature.

Azu currently volunteers as office support for the Volunteer Program, aiding with intakes, data management, referrals and interviews. She also works as a hostess at the third floor reception desk greeting clients, answering phones and connecting clients with their appointments. Additionally she has been facilitating youth group sessions for the Youth Program, helping with special events and interpreting for clients. Outside of CIWA, Azu volunteers at the Calgary Public Library once a week as computer technology support.

Azu likes volunteering as she likes helping people and getting more involved in the community. She likes to meet new people with different backgrounds and learn their history. Volunteering has helped her make lasting friendships in Calgary.

Azu is such a warm and caring volunteer. She always makes time for the client and does so with a smile. She has excellent customer service skills and she is friendly, accountable, reliable and professional. She is very organized, a hard worker, and excellent at following directions. She will never sit and wait for things to happen but instead will initiate the action herself. With the youth she is able to create a welcoming environment for all and makes sure that everyone feels included.

With great pleasure, CIWA recognizes Azucena as the Volunteer of the Month for January!



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Calgary Immigrant Women's Association